# AGENCY REGISTRATION (GATEKEEPER) AGREEMENT TO VIEW RECORDS ONLINE CITRUS COUNTY CLERK OF COURT (CLERK)

This agreement applies to the following organizations:

- Authorized state or local government agency/entity
- School Board
- Certified law enforcement officers of federal or state law enforcement agencies
- State Attorney's Office
- Florida Attorney General's Office
- Law Firms
- Department of Children and Families, or authorized service providers of the agency
- Commercial purchasers of bulk records

Per the Florida Supreme Court order a gatekeeper is required for any agency, company, or law firm ("Agency") with multiple users registered to view electronic court records. The gatekeeper is responsible for the following:

- Managing the eligible user accounts for Agency, including adding or requesting eligible users to be added by utilizing Clerk's authorized Gatekeeper Management Request form.
- Ensuring on a continual basis that all individuals with user accounts are eligible users.
- Immediately disabling any individual user that is no longer eligible to view court records as a member of the organization.
- Monitoring individual users to ensure that individual use conforms to a valid agency purpose and is in accordance with AOSC19-20.
- Notifying Clerk immediately upon discovery of a password or other security breach, including the discovery that any assigned password is known by an unauthorized person (whether used or not), so that the existing login ID may be deactivated and replacement login information issued.

This agreement must be signed by the agency head and notarized.

Registration is a multi-step process that includes your gatekeeper submitting a written notarized user agreement.

#### **INSTRUCTIONS**

- **Step 1)** The designated gatekeeper completes the user registration process and completes the following:
  - a) Select "Yes I am a member of an organization/agency/law firm with **multiple** registered users
  - b) Select or enter your organization name
  - c) Select yes for "I am the gatekeeper"
- **Step 2)** Save and print the completed agency registration agreement.
- **Step 3)** Agency head signs the agreement in the presence of a notary to obtain the notarization
- **Step 4)** Return the agreement to the Clerk's Office

By email: scorss@citrusclerk.org

By mail: Citrus County Clerk of Courts and Comptroller Attn: SCORSS Agency Registration 110 N Apopka Ave Inverness, FL 34450

In person at: Inverness Courthouse 110 N Apopka Ave Inverness, Florida

# AGENCY REGISTRATION AGREEMENT TO VIEW RECORDS ONLINE CITRUS COUNTY CLERK OF COURT (CLERK)

# **REQUEST FORM**

*Agency/Firm/Company Name				
*Agency Head Name				
*Agency Head Title				
*Agency Head Email Address				
*Agency Address				
*City/State/Zip				
*Agency Head Phone		Alternate Phone		
*Required				
<ol> <li>This Agreement is for an Agency, Company, Law Firm, or Commercial Bulk Purchaser ("Agency") to view electronic court records as authorized pursuant to Florida Supreme Court Administrative Order 2019-20 (AOSC19-20) as:</li> </ol>				
Authorized state or local government agency/entity				
School Board				
Certified law enforcement officers or federal or state law enforcement agencies				
State Attorney's Office				
Florida Attorney General's Office				
Law Firm				
Department of Children and Families, or authorized service providers of the agency				
Commercial purchaser of bulk records				
2. The undersigned appoints the following as Gatekeeper:				
*Gatekeeper Name				
*Gatekeeper Email Address				
*Gatekeeper Address				
*City/State/Zip				
*Gatekeeper Phone		Alternate Phone		

<sup>\*</sup>Required

3. The undersigned affirms the contract and other information on this Agreement is correct. If Agency needs to designate a different Gatekeeper or update contact information, Agency must provide an updated request on a form provided by Clerk, which, upon submission to Clerk, is incorporated in this Agreement.

## 4. Clerk Responsibilities

- a. Clerk will endeavor to provide uninterrupted access to the site, which may be interrupted for maintenance, network or power failures, or security issues.
- b. Clerk will provide the Gatekeeper with a unique login ID and password and directions on how to change the password; assign additional login IDs and passwords as requested by Gatekeeper; and process other Gatekeeper requests for Agency's individual users. Contact 352-341-6424 for help with the site.
- c. Clerk will maintain and modify the site as required by AOSC19-20.

#### 5. Agency Responsibilities

- a. To provide Gatekeeper oversight and compliance of the Gatekeeper's responsibilities as set forth below.
- b. To provide updated contact information for Agency by submitting a Request Form.
- c. For understanding that paper or electronic documents may not be immediately available online after they are filed with Clerk.
- d. To the extent Agency has authority to and does view confidential information in the electronic court record, Agency shall take all steps necessary to prevent public access to the confidential information.
- e. To protect information or documents received from Clerk under this agreement or previous agreements that have been subsequently determined confidential upon notice that the information or documents are confidential.
- f. To provide computer hardware and software and/or making modifications to existing equipment for access to the site.

### 6. Gatekeeper Administration

- a. The Gatekeeper is charged with the following responsibilities:
- b. Managing the eligible user accounts for Agency, including adding or requesting eligible users to be added by utilizing Clerk's authorized Gatekeeper Management Request form.
- c. Ensuring on a continual basis that all individuals with user accounts are eligible users.
- d. Immediately removing or notifying Clerk when any individual user has ceased to be an eligible user.
- e. Monitoring individual users to ensure that individual use conforms with a valid agency purpose and is in accordance with AOSC19-20.
- f. Notifying Clerk immediately upon discovery of a password or other security breach, including the discovery that any assigned password is known by an unauthorized person (whether used or not), so that the existing login ID may be deactivated and replacement login information issued.

#### 7. Limitations of Liability

a. Registered User releases Clerk and Clerk's employees and agents from any liability and any damages resulting from or related to (a) interrupted service of any kind; (b) Registered User's equipment; (c) use of, or viewing of, electronic court records.

- b. Nothing in this Agreement may be construed as waiving the sovereign immunity of Clerk or Clerk's employees and agents or of the Registered User's sovereign immunity, if applicable, or modifying the recovery limits against the Clerk or Registered User as set forth in section 768.25(5), Florida Statutes.
- 8. This Agreement, regardless of where actually accepted or delivered, is deemed to have been accepted and delivered by the parties in the State of Florida and any dispute arising from it will be governed by Florida Law.

Any suit for any claim, breach, or dispute arising out of this Agreement will be maintained in Citrus County, Florida.

9. Any notice or communication given or sent pursuant to this Agreement may be delivered in person, by mail, or by email to the address provided on the Party Request Form.

#### 10. **Termination**

- a. If Registered User breaches the provisions in this Agreement, Clerk has the right to terminate this Agreement immediately and pursue any other remedy available at law or in equity.
- b. This Agreement will be terminated immediately if funding is withdrawn for any reason. Registered User acknowledges that Clerk has no control over appropriations that may be provided by any government entity for the continuation of the services under this Agreement.
- 11. If any part of this Agreement is found to be invalid, then it will have no effect, but the remaining provisions will continue in full force and effect.

Date:	State of:	County of:
Agency Head Signatu	re	
Agency Head Printed	Name	
Sworn to and subscrib	oed before me on	
Notary Public Signatu	re	(Seal)
Notary Public Printed	Name	
Personally know	wn OR Produced Identifi	ication